



UNBANK WITH US

Identity Theft Resolution and Credit Monitoring Service Enrollment Procedures

GO ONLINE

1. Click the link to the Identity Theft Resolution and Credit Monitoring Service website on the Connex website.
2. Enter your information, select the service you'd like, and submit payment using your credit card.
3. Identity Theft enrollment is complete.
4. Wait for your new member email with Policy Number and directions for enrolling in Credit Monitoring Service.
5. Call 888-732-0031 to enroll in Credit Monitoring Service.
6. Credit Monitoring enrollment is now complete.

VISIT BRANCH IN-PERSON

1. Ask a Connex employee for an Identity Theft Resolution and Credit Monitoring Form.
2. Complete the Identity Theft Resolution and Credit Monitoring Form.
3. Connex employee enters all your personal information from the Identity Theft Resolution and Credit Monitoring Form, selects the service indicated, and submits payment using your credit card on your behalf.
4. Identity Theft enrollment is complete.
5. You are now responsible for enrolling yourself and any family members in Credit Monitoring Service.
6. Wait for your new member email with Policy Number and directions for enrolling in Credit Monitoring Service.
7. Call 888-732-0031 to enroll in Credit Monitoring Service.
8. Credit Monitoring Service enrollment is now complete.