



UNBANK WITH US

## Identity Theft Protection Features

Problem	Solution	Features
Your personal information is being sold in underground internet chat rooms and black market forums; a criminal using your identity has filed for bankruptcy or been arrested; criminal using your name has redirected mail to another address.	Identity Tracking	Scans public records, third-party databases and Internet sites to detect exposure of your personal information (SSN, credit card numbers, etc.)
A criminal using your identity has opened new credit accounts in your name, cloned or taken over your existing credit accounts.	Credit Monitoring	Subscription service that monitors your credit for suspicious activity or changes to your credit file.
Your personal information has been compromised or you've experienced identity theft and want to prevent (further) damage.	Fraud Alert	Message placed on your credit report, requiring lenders and creditors to confirm your identity before issuing a new line of credit.
Your credit card, identification and other cards were lost or stolen.	Wallet Protection	Assistance with replacing credit cards, identification cards/passports, etc.
Identity theft has occurred and you need to reclaim your identity and clear up the fraudulent charges with third parties.	Identity Theft Resolution	Full-service resolution includes contacting creditors and third parties on your behalf, informing police/legal authorities and handling the administrative tasks associated with resolving the crime.
A criminal has used your identity to obtain medical services resulting in inaccurate medical records, fraudulent medical bills and potential insurance fraud.	Medical Identity Theft Resolution	Assistance with reviewing medical records and resolving medical identity theft, both on the financial and medical side.
Your wallet or other personal information has been stolen while you are traveling in a foreign country.  Also leaving you with no money.	Translation Assistance  Emergency Cash Advance	Provide translation assistance so that you can file a police report with the local authorities.  Minimize the inconvenience caused by the crime by providing emergency cash advance (up to \$500.)
Your wallet or other personal information has been stolen while you are traveling, affecting your travel plans and making it difficult to continue with your trip.	Emergency Travel Arrangements & Journey Continuation Assistance	Assist with making emergency travel arrangements, including airfare, hotel and car rental reservations.